



## OPERATIONAL LEADERSHIP: supervisory

# HIRING THE RIGHT PEOPLE

Have you ever interviewed a candidate for a position and thought they were perfect for the job only to regret your decision several months later? While not always the case, the culprit is often traditional interview questions and techniques that only provide a partial glimpse into a candidate's skills and behaviors. Hiring the Right People asserts that the greatest indicator of future performance is past performance in a similar situation. This class teaches participants how to interview in a way that yields a much more accurate overview of a candidate's performance potential by utilizing techniques that are easy to learn and fun to implement.

### Objectives:

By the end of this workshop, participants will be able to:

- Demonstrate the ability to accurately screen applications/ resumes
- Recognize the importance of the interview
- Apply the interview process
- Use proper techniques for checking references
- Explain the legal aspects of the hiring process

