



OPERATIONAL LEADERSHIP: supervisory

LEADING TEAMS

An effective team is one that achieves a high level of performance and member satisfaction. They must have a climate of openness and trust, a clear purpose, specific roles and work assignments, and an effective system of conflict resolution. Leading Teams teaches participants the dynamics of leading a team, the characteristics of an effective team, and the different team player styles that may make up a team. This class includes a self-assessment to identify individual style, team building techniques, and case studies that apply the principles of team leadership.

Objectives:

By the end of this workshop, participants will be able to:

- Define “team”
- Contrast teams and teamwork with traditional work groups
- Identify characteristics of an effective team
- Identify team-player styles
- Recognize stages of team development

