



## SYSTEMS LEADERSHIP: systems building

# INTRODUCTION TO LEAN MANAGEMENT IN GOVERNMENT

Doing more with less has become a way of life for many local governments. However, using traditional techniques of simply working harder offers limited opportunity for substantial improvements. Traditional approaches often result in declines in service levels and employee morale. Introduction to LEAN Management in Government introduces principles that help organizations increase productivity by working smarter, not harder.

### Objectives:

By the end of this workshop, participants will be able to:

- Understand basic LEAN principles and philosophies
- Learn about specific LEAN tools and techniques
- Gain insight into how to apply LEAN to municipal workplace

