



# THE INSTITUTE FOR LEADERSHIP AND CHANGE MANAGEMENT



## 2010 SCHEDULE

### LOCATION

NCTCOG  
Centerpoint Two

616 Six Flags Dr  
Arlington, TX 76011  
(817) 640-3300



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## Best Practices Series

### Human Resources and Training

Friday, May 28, 2010 - 8:30 AM – 5:00 PM

### Parks, Recreation, Libraries, and Leisure Services

Friday, June 25, 2010 - 8:30 AM – 5:00 PM

### Sustainability Solutions

Friday, July 30, 2010 - 8:30 AM – 5:00 PM

### Police Services

Friday, August 27, 2010 - 8:30 AM – 5:00 PM

### Information Services

Friday, September 24, 2010 - 8:30 AM – 5:00 PM

### Finance, Utility Billing, and Municipal Court

Friday, October 29, 2010 - 8:30 AM – 5:00 PM