



Building High Performance Teams

Objectives:

By the end of this workshop, participants will be able to:

- Identify effective team leader skills
- Implement steps toward building high performance teams
- Employ team goal setting techniques
- Discuss the three keys to empowerment



Summary

Research shows that high performing teams share several common characteristics. An effective team starts with a clear purpose. The hoped-for end results are optimal productivity and good morale. The means to those ends are empowerment, relationships and communication, flexibility, and recognition and appreciation.

The course includes team-building exercises, positive communication techniques, and problem-solving procedures in order to prepare the participants for team leadership.