



Reducing Cost in the Workplace: Six Sigma Training

Objectives:

By the end of this workshop, participants will answer the following questions:

- What is Six Sigma?
- Why Six Sigma?
- What value does it bring to non-manufacturing organizations?
- What are the Six Sigma methodologies?
- What are the key terms?
- What do the deliverables look like?
- What are the project approach and the roles and responsibilities on a Six Sigma implementation?
- What is a Six Sigma culture?



Summary

Technically, Six Sigma is a statistical measure of quality (3.4 defects per million opportunities). The very nature of that definition leads to the misconception that Six Sigma methodologies are only useful in manufacturing and only good for statisticians and engineers.

Not so!

Six Sigma has a long and well-known track record in industry, with GE its biggest claim to fame. Come and assess what Six Sigma can do for your organization...and your career.