



Reducing Cost in the Workplace

Objectives:

By the end of this workshop, participants will answer the following questions:

- What is process improvement?
- What value does it bring to organizations?
- What are key methods and terms?
- What do the deliverables look like?
- What are the project approach and the roles and responsibilities on a process improvement effort?
- What is a process culture?



Summary

Are you looking for cost reduction opportunities or to drive cost out of your organization but afraid of what it will do to the quality you provide? Or, perhaps you fear silo decision-making that doesn't account for the upstream implications. You know you need to be smart about the cost reductions you seek and make decisions that help you now but keep the longer-term in mind.

Process Improvement allows for smart decision-making. You'll see the end-to-end process, the hand-offs, the non value-add activities. You'll see who's doing what. You'll see what make sense and what doesn't given the situations you face organizationally and economically.

How? By learning some powerful process improvement methods, tools and terms that have made a difference in countless organizations big and small around the world.