POSITION PROFILE

OVERVIEW

The City of Irving seeks a creative, innovative and highly motivated person to become the next Chief Technology Officer. The incoming Chief Technology Officer will have exceptional interpersonal skills along with being a strong, forward-thinking leader. The Chief Technology Officer oversees a multifaceted department, and is a member of the Executive Team for the City of Irving.

The Chief Technology Officer is responsible for developing the team's strategy for technological resources and interests, and leads the team in the development and implementation of goals, objectives, policies, and priorities for the Information Technology Department. On an enterprise level, the Chief Technology Officer is responsible for managing the city's technology programs and information systems. Reporting to the Chief Technology Officer are two Assistant Information Technology Directors (Infrastructure & Operations), an Information Security Officer as well as a Budget Specialist.

This position reports directly to the Assistant City Manager of Quality of Life and Internal Services.

EXPERIENCE

The next Chief Technology Officer will need to be a strong and innovative leader with the following experience:

- Equivalent to a Bachelor's degree from an accredited college or university with major course work in Public Administration, Business Administration, Information Technology, Leadership Studies or a closely related field.
- Minimum of ten (10) years of increasingly responsible related experience, including five (5) years of administrative and management experience.
ABOUT THE DEPARTMENT

The Information Technology Department is staffed with 35 FTEs, 1 part-time intern and is resourced with an annual operating budget of approximately $15 million. The Department is responsible for the City's enterprise application support, security, telecommunications, user support, business consulting services, database administration services and public safety technology support. The department is responsible for providing high-speed network data connectivity to 61 facilities across the organization.

The Information Technology Department is guided by a vision as well as strategic goals. The departmental vision is to use tried and tested technologies to exceed the service expectations of our customers (residents, businesses, and visitors) and improve the efficiency and transparency of our operations.

THE COMMUNITY

Irving, Texas is centrally located between Dallas and Fort Worth and is home to more than 239,000 residents. The city's thriving economy, combined with its proximity to the Dallas/Fort Worth International and Dallas Love Field airports, has made Irving a corporate powerhouse.

The city's rich diversity is not only exhibited by its population or number of languages spoken by residents, but by the makeup of its business community. Irving is home to more than 8,500 local and multinational companies to include four Fortune 1000 companies and eight Fortune 500 companies, which operate global headquarters in Irving. Approximately 73 percent of Irving's tax base is derived from commercial property and business activity, and the city's daytime population surpasses 300,000 throughout the week.

Irving's state-of-the-art transportation opportunities include two large airports, a light and heavy rail, public bus services, as well as a number of major highways providing easy access to North Texas and beyond. Employment opportunities abound. During the past fiscal year, Irving added more than 6,000 jobs to its existing market by attracting 20 corporate relocations and assisting with existing corporate expansions.
In recognition of its strength, Irving has been recognized as a top 10 Best City to Start a Career and Hardest Working City in America by WalletHub. Forbes listed Irving as the No. 1 Best City for Jobs in 2017. According to The Dallas Morning News’ Best North Texas Cities for Millennials, the younger demographic ranks Irving in the top three, citing affordability, walkability, and transportation access.

Irving offers the world-class Irving Arts Center that hosts live theater, ballet and symphony performances, as well as national and local art exhibits. The Toyota Music Factory offers an 8,000-seat music hall that includes a 4,000-seat amphitheater and numerous dining and retail opportunities.

While Irving is in the center of a large metropolitan area, its beautiful green spaces — including exceptional golf courses and more than 80 parks on 1,868 park acres — beg outdoor activity. Irving’s Campion Trail offers exceptional golf courses, outdoor sporting facilities, and more than 15 miles of walkable, bikeable trail. Irving is the first city to share a major connection along the Trinity Trail System, a regional network that will ultimately span 250 miles and connect 16 counties across North Texas. The City of Irving is also home to six full-time recreation centers that offer a variety of indoor sports and children’s programs, six aquatic centers, a dog park, lighted tennis courts, a youth action center, and a senior activity center.

Of Irving’s 67.9 square miles of land area, more than 23-square miles are dedicated to master-planned developments and districts. These well-designed developments include Dallas Communications Complex, DFW Freeport, Freeport Center, Heritage Crossing District, Las Colinas, Valley Ranch, and multiple retail centers. Irving has more than 100 shopping centers and more than 500 restaurants offering a variety of cuisines.

Residents are well served through the community’s health care systems and educational opportunities abound. The city boasts four public libraries, as well as four museums providing a variety of educational and cultural pursuits. Residents are served by Irving, Carrollton-Farmers Branch, and Coppell school districts, as well as a variety of private and parochial schools and academies. Irving also boasts three fully-accredited institutions of higher learning: DeVry Institute of Technology, North Lake College, and the University of Dallas. In addition, the city is within easy commuting distance to Southern Methodist University, Texas Christian University, Texas Wesleyan College, Texas Woman’s University, University of North Texas, University of Texas at Arlington, and the University of Texas at Dallas.

The median household income in Irving is $73,270 and the average single-family home market value is $273,391. The average new home permit value is $410,000.
MISSION, VISION, ORGANIZATION

MISSION
Deliver exceptional services and promote a high quality of life for residents, visitors, and businesses.

VISION
Irving will be the model for safe and beautiful neighborhoods, a vibrant economy, and exceptional recreational, cultural, and educational opportunities.

VALUE STATEMENTS
We have PRIDE in all that we do. We are:

- **Professional** in our interactions with the community, our customers, and each other.
- **Resilient** means we never give up in our quest for service excellence.
- **Innovative** by always seeking out better ways to achieve our goals.
- **Dependable** in our actions and desire to see our work through completion.
- **Ethical** through commitment to always do right for our city, residents and co-workers.

ORGANIZATION
The City of Irving is a full-service municipality that operates under a home-rule charter with a council-manager form of government consisting of the Mayor and eight City Council members who serve three-year terms. The Mayor and two Council members are elected at-large, and the remaining council members represent single-member districts. The Mayor and City Council appoint a professional city manager to manage the day-to-day operations of the organization.

The City of Irving has 2,208 FTE budgeted employees and has an FY 2020-21 budget of $687.9 million. The ad valorem tax rate is $0.5941 per $100 of valuation. Irving’s 24 departments are grouped cross-functionally to create consistency, productivity, and flexibility in the workplace.
LEADERSHIP, INNOVATION

Committed to innovation and exceptional city governance, the City of Irving has been recognized on numerous occasions in the areas of fiscal achievements, customer focus, process improvement results, cross-functional culture, and strong strategic planning processes. Following are examples of recognition earned by the City of Irving on local, state, and national levels.

- Moody’s Investors Service affirmed Irving’s Aaa rating on its General Obligation Bonds, making the city one of just seven municipalities to receive this distinction. In addition, Standard and Poor’s affirmed the AAA rating for Irving’s General Obligation Bonds, which is the highest rating assigned by the agency.

- The National Community Development Association recognized the City of Irving with the 2017 Audrey Nelson Community Development Award for its outstanding use of Community Development Block Grant funding.

- The City of Irving was selected by Bloomberg Philanthropies to participate in What Works Cities, a national initiative aimed at helping 100 mid-sized cities enhance their use of data and evidence to improve services, inform local decision-making, and engage residents.

While Irving is proud to be recognized externally, the city’s main commitment is to the ongoing improvement of performance that will bring about meaningful impacts to residents, visitors, and businesses. The shared understanding of that commitment among leaders and employees across the organization is what makes the City of Irving a winning team.

COMPENSATION AND BENEFITS

The City of Irving offers a competitive salary based on qualifications and experience. The City participates in the Texas Municipal Retirement System at a seven percent employee deposit rate with a municipal matching ratio of 2:1, with vesting at five years and full retirement eligibility at 20 years. The City of Irving does not participate in Social Security but does provide a supplemental benefit retirement plan. A full range of leave and benefits is also provided.
APPLICATION PROCESS

Please apply online at: http://bit.ly/SGRCURRENTSEARCHES

For more information on this position contact:

Ron Holifield, CEO
Strategic Government Resources
Ron@governmentresource.com
214-676-1691

The City of Irving is an Equal Opportunity Employer and values diversity in its workforce. Applicants selected as finalists for this position will be subject to a comprehensive background check.