



CHIEF OPERATING OFFICER

Corpus Christi Housing Authority / Coastal Housing Partners

Lead Operations. Build Community. Transform Affordable Housing.

Annual Salary: Competitive and dependent upon qualifications

Corpus Christi, Texas

Are you an accomplished executive leader who excels at improving organizations, developing high-performing teams, and delivering exceptional public service? Do you have the vision to modernize operations while helping create vibrant, sustainable communities?

If so, the Corpus Christi Housing Authority (CCHA) invites you to apply to become its next Chief Operating Officer.

Reporting directly to the President & Chief Executive Officer, the COO serves as the Authority's principal operating executive, providing strategic leadership for housing operations, property management, resident services, maintenance, compliance, procurement, capital improvements, and organizational performance. This executive will help guide one of Texas' premier housing authorities through an exciting period of redevelopment, operational improvement, and organizational transformation.

We're seeking an engaging servant leader who is:

- Experienced leading complex public-sector or affordable housing operations
- Passionate about improving customer service and organizational performance
- Skilled at building collaborative, accountable, high-performing teams

If you're ready to help shape the future of affordable housing while making a lasting impact on the lives of thousands of residents, we encourage you to learn more.

ABOUT THE COMMUNITY

Located along the Texas Gulf Coast, Corpus Christi is one of the state’s most vibrant coastal cities, offering residents an outstanding quality of life, a diverse economy, and abundant recreational opportunities. Known as the “Sparkling City by the Sea,” Corpus Christi combines coastal beauty with metropolitan amenities, creating an attractive destination for families and professionals alike.

Situated on the Gulf Coast approximately 150 miles southeast of San Antonio, the city enjoys a warm climate that supports year-round outdoor activities including boating, fishing, sailing, paddleboarding, beach recreation, and birdwatching. Residents also enjoy attractions such as the Texas State Aquarium, USS Lexington, Padre Island National Seashore, and a lively downtown waterfront.

Corpus Christi serves as the economic center of South Texas, supported by one of the nation’s busiest ports, a robust energy sector, healthcare, higher education, manufacturing, military installations, tourism, and international trade. Continued investment throughout the region has created exciting opportunities for economic growth while increasing demand for quality affordable housing.

The Corpus Christi Housing Authority is helping meet that demand through strategic redevelopment, innovative housing programs, and resident-focused services designed to strengthen neighborhoods and improve quality of life. The Authority’s commitment to preserving affordability while modernizing aging housing assets makes this an exciting time to join its executive leadership team



POPULATION
317,863



MEDIAN HOUSEHOLD INCOME
\$67,394



MEDIAN HOME VALUE
\$210,400
AVERAGE MONTHLY RENT
\$1,292

History



Tourism



ABOUT CORPUS CHRISTI HOUSING AUTHORITY

The Corpus Christi Housing Authority (CCHA), together with its affiliated nonprofit Coastal Housing Partners (CHP), is dedicated to providing safe, quality, and affordable housing opportunities while strengthening neighborhoods and improving quality of life throughout the community.

Today, the Authority administers approximately 1,700 Rental Assistance Demonstration (RAD) units, more than 3,300 Housing Choice Vouchers, and additional affordable housing properties serving approximately 5,000 residents throughout Corpus Christi.

Under the leadership of President & CEO Rhen C. Bass, Sr., CPA, the Authority has established an ambitious vision focused on operational excellence, responsible stewardship of public resources, and long-term community investment. Current priorities include redeveloping aging housing communities, expanding affordable housing opportunities, modernizing business practices, improving customer service, and fostering a collaborative organizational culture.

The next Chief Operating Officer will play a central role in advancing these priorities while helping position the Authority for long-term success.



GOVERNANCE & ORGANIZATION

Corpus Christi Housing Authority is governed by a five-member Board of Commissioners appointed in accordance with Texas law. The Board establishes policy, strategic priorities, and organizational direction while delegating day-to-day administration to the President & Chief Executive Officer and Executive Leadership Team.

The Authority provides comprehensive affordable housing services including:

- Housing Choice Voucher (Section 8)
- Public Housing & RAD Communities
- Property Management
- Resident Services
- Maintenance & Construction
- Asset Management
- Capital Improvements

Working closely with the President & CEO and executive leadership team, the Chief Operating Officer will help implement the Authority's strategic vision while ensuring exceptional operational performance across all service areas.

ABOUT THE JOB

Reporting directly to the President & Chief Executive Officer, the Chief Operating Officer (COO) serves as the Authority's principal operating executive and is responsible for providing strategic leadership, operational oversight, and organizational direction across all housing operations. As a key member of the Executive Leadership Team, the COO will partner with the President & CEO and Board of Commissioners to implement strategic initiatives, strengthen organizational performance, and foster a culture centered on accountability, innovation, collaboration, and continuous improvement.

This is an exceptional opportunity to help lead one of Texas' most progressive housing authorities through a transformational period focused on redevelopment, modernization, and organizational excellence. The COO will oversee all operational departments while ensuring regulatory compliance, fiscal responsibility, outstanding customer service, and exceptional performance across the Authority's affordable housing portfolio.

Key responsibilities include:

- Providing executive oversight for Housing Choice Voucher (HCV), Public Housing, RAD communities, Property Management, Maintenance, Resident Services, Compliance, Procurement, Capital Improvements, and Asset Management.
- Leading operational improvements that enhance customer service, organizational effectiveness, and resident satisfaction.
- Driving strategic redevelopment initiatives, including mixed-income communities, property repositioning, and long-term asset preservation.
- Developing future leaders while strengthening accountability, teamwork, and organizational culture.
- Building collaborative relationships with HUD, local government officials, developers, residents, community organizations, and other stakeholders.
- Serving as Acting President & CEO when designated.

The successful candidate will be expected to move beyond maintaining daily operations by helping create a more integrated, responsive, and innovative organization prepared to meet the evolving housing needs of the Corpus Christi community.

[Full Job Description](#)





DEPARTMENT STRUCTURE

The Chief Operating Officer provides executive leadership for nearly every operational function of the Housing Authority and works collaboratively with fellow executive leaders to ensure exceptional service delivery and organizational performance

Divisions Reporting Through the COO:

- Housing Choice Voucher (HCV) Program
- Public Housing & RAD Operations
- Property Management
- Maintenance Operations
- Resident Services
- Asset Management
- Compliance
- Procurement
- Capital Improvements
- Administrative Operations

ORGANIZATIONAL QUICKFACTS

- Approximately **1,700 RAD/Public Housing units**
- More than **3,300 Housing Choice Vouchers** administered
- Approximately **5,000 residents served**
- **15** housing communities throughout Corpus Christi
- **438 LIHTC units**
- Approximately **95% occupancy**
- **100 SEMAP High Performer Score**
- Clean annual audit
- Approximately **\$300 million** in long-term capital investment needs

KEY PROJECTS FOR 2026

The next Chief Operating Officer will help shape the future of the Corpus Christi Housing Authority by leading several transformational initiatives over the coming years.

Organizational Transformation

Continue building a culture of accountability, collaboration, customer service, and continuous improvement while breaking down organizational silos and strengthening communication across departments.

Redevelopment & Community Investment

Provide executive leadership for the redevelopment of aging housing communities through strategic planning, RAD conversions, mixed-income housing, public-private partnerships, and innovative community development projects designed to preserve affordability while improving quality of life.

Operational Excellence

Evaluate existing operational practices, identify opportunities for greater efficiency, and implement improvements that enhance service delivery, strengthen performance, and improve the resident experience.

Resident Experience

Create a customer-focused culture that emphasizes responsiveness, professionalism, compassion, and accountability while ensuring residents receive exceptional service throughout every interaction with the Authority.

Leadership Development

Develop high-performing leaders by establishing clear expectations, supporting professional growth, mentoring future managers, and creating succession planning opportunities throughout the organization.

Strategic Partnerships

Strengthen relationships with HUD, local governments, developers, business partners, nonprofit organizations, and community stakeholders to advance affordable housing initiatives and redevelopment opportunities.

THE IDEAL CANDIDATE

The Corpus Christi Housing Authority is seeking a confident, approachable, and solutions-oriented executive who understands that great organizations are built through strong leadership, empowered employees, and exceptional service. The ideal candidate will bring extensive experience managing complex housing or public-sector operations while demonstrating the emotional intelligence and collaborative leadership necessary to unite teams around a shared vision.

Successful candidates will be servant leaders who enjoy being visible throughout the organization and who lead by example. They will possess the ability to make thoughtful decisions under pressure, address difficult challenges directly, and remain focused on long-term organizational success while maintaining genuine concern for employees and residents alike.

The successful COO will understand how every operational function contributes to the Authority's mission—from Housing Choice Voucher administration and property management to maintenance, resident services, and compliance. They will be equally comfortable discussing redevelopment strategies with developers, collaborating with elected officials, presenting to the Board of Commissioners, mentoring department leaders, or engaging directly with residents and front-line staff.

The Authority values leaders who arrive with practical solutions rather than simply identifying problems. This individual should embrace innovation, encourage collaboration, foster accountability, and inspire employees to continuously improve the services provided to the community. Above all, the successful candidate will possess the integrity, professionalism, resilience, and vision necessary to help transform the Housing Authority into an even stronger organization while preserving its unwavering commitment to serving residents.

EXPERIENCE & QUALIFICATIONS

Required:

- Bachelor's degree from an accredited college or university in Public Administration, Business Administration, Finance, Urban Planning, Real Estate, Management, or a closely related field.
- Minimum of ten (10) years of progressively responsible executive leadership experience in public housing, affordable housing, local government, or a similarly complex organization.
- At least five (5) years of experience managing multiple operational departments with responsibility for organizational performance and strategic initiatives.
- Proven success implementing strategic plans, leading organizational change, improving operational performance, and developing high-performing teams.
- Excellent communication, relationship-building, and executive leadership skills.

Preferred:

- Master's degree in Public Administration, Business Administration, Urban Planning, Management, or a related field.
- Certified Public Housing Manager (CPHM), Public Housing Manager (PHM), or comparable professional certification.
- Demonstrated experience leading Housing Choice Voucher, Public Housing, affordable housing operations, or comparable public-sector programs.
- Experience leading affordable housing redevelopment initiatives, mixed-income communities, or public-private partnerships.
- Experience working closely with governing boards, elected officials, developers, and community organizations.

SALARY & BENEFITS

The Corpus Christi Housing Authority offers a competitive executive compensation package designed to attract experienced, mission-driven leaders committed to serving the community.

Compensation:

- Competitive salary commensurate with qualifications and executive experience.

Health & Wellness:

- Medical, dental, and vision insurance
- Life insurance
- Long-term disability coverage
- Employee Assistance Program
- Wellness resources

Retirement:

- Participation in the Authority's retirement program
- Deferred compensation opportunities, where applicable

Paid Leave:

- Generous vacation leave
- Sick leave
- Paid holidays
- Administrative leave, where applicable

Professional Development:

- Executive leadership training
- Professional association memberships
- Continuing education support
- Conference and certification opportunities

Beyond an outstanding benefits package, this position offers the opportunity to lead meaningful organizational transformation while improving the lives of thousands of residents throughout the Corpus Christi community. The successful candidate will join an engaged executive leadership team committed to innovation, collaboration, and responsible stewardship of public resources.

HOW TO APPLY

Apply Here



For more information on this position, contact:

Kevin Knutson, Senior Vice President, Executive Recruitment
kevinknutson@governmentresource.com | 727-754-0407

Corpus Christi Housing Authority is an Equal Opportunity Employer committed to creating an inclusive workplace where diversity is valued and respected. Qualified applicants will receive consideration without regard to race, color, religion, sex, national origin, age, disability, veteran status, or any other protected classification. Finalists will be subject to a comprehensive background investigation and reference review.

